

Reg. No. : .....

**D 1565**

**Q.P. Code : [07 DCT 08]**

(For the candidates admitted from 2007 onwards)

**B.Sc. DEGREE EXAMINATION, DECEMBER 2015.**

Third Year

Part III — Catering Science and Hotel Management

**FOOD AND BEVERAGE MANAGEMENT**

Time : Three hours

Maximum : 100 marks

Answer any FIVE questions.

Each question carries 20 marks.

1. Explain the functions of a Food and Beverage department.
2. What are customer expectations in a restaurant?
3. Explain the purchase process. What is purchase specifications?
4. Explain the procedures followed in a store. Explain the work flow process.
5. What is food cost? What are the objectives of food cost control?

6. Write notes on :

- (a) Variance analysis
- (b) Elements of cost.

7. Write notes on :

- (a) Break Even Analysis
- (b) Credit Sales

8. Write an essay on the importance of selling and selling techniques.